

	Policy (eng) Quality Policy Projects Internasjonal/Objectives and policies		
	Dokument Id: 157 Versjon: 2 Status: Godkjent	Dokumentansvarlig: Asgeir Drugli Forfatter: Asgeir Drugli	Godkjent av: Asgeir Drugli

Purpose

Tinfos contributes to the global transition towards a more diversified and clean energy future. Our activities shall be sustainable and result in positive footprints for the environment, people and community.

Procedure description

We work systematically and determined with quality as an integrated part of our business. As a producer of renewable energy and as a developer, builder and operator of hydropower plants, we hold ourselves to high standards in all our activities. We actively seek to identify the requirements and expectations of our customers and stakeholders, and we strive to uphold a Quality Management System aligned with the ISO 9001 standard.

Tinfos' ambition is to make sustainable hydropower profitable for our customers.

We achieve our ambition by:

1. listen to feedback from our customers.
2. have a methodological relationship to clarify opportunities and risks.
3. identify internal process requirements in advance of our activities.
4. establish specific goals for our processes.
5. assess achieved results against original objectives.
6. work systematically and continuously with improvements.

Vær oppmerksom på at dokumentet kan være endret etter utskrift.

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